

PQDR

Date: June 3, 2026

I. PURPOSE.

This meeting establishes a recurring battle rhythm of the Defense Logistics Management Standards (DLMS) Product Quality Deficiency Reporting (PQDR) Process Review Committee (PRC) Working Group to develop and recommend policy and procedures for submitting, processing, investigating, and resolving PQDRs across the Department of War (DoW) Components.

II. ATTENDEES.

Component	Primary	Alternate
ODASW(LOG)	<input type="checkbox"/> Jameka Harrell	<input checked="" type="checkbox"/> Nana Dadzie
DEDSO	<input checked="" type="checkbox"/> Steve Nace	<input checked="" type="checkbox"/> Corbin Austin
DAAS	<input type="checkbox"/> Pablo Gomez	<input type="checkbox"/> George "Scott" Amburgey
Army	<input checked="" type="checkbox"/> Maria Manriquez	<input checked="" type="checkbox"/> Chad Lang
Marine Corps	<input type="checkbox"/> CWO5 Pierce	<input type="checkbox"/> Ted Wiechman
Navy	<input checked="" type="checkbox"/> Krystal Abreu	<input checked="" type="checkbox"/> Adam Altice
Air Force	<input checked="" type="checkbox"/> John Beal	<input type="checkbox"/> (Vacant)
DLA	<input checked="" type="checkbox"/> Tim Thurston	<input type="checkbox"/> Jose Pereira
DCMA	<input checked="" type="checkbox"/> Chris Ford	<input checked="" type="checkbox"/> Tracy Jones

III. Action Items.

Date Opened	Action	Assigned To	Date Due	Date Closed	Status
12/10/2025	Process Review Committee (PRC) revalidation appointment letters.	<input checked="" type="checkbox"/> DLA <input checked="" type="checkbox"/> U.S. Air Force <input checked="" type="checkbox"/> U.S. Army <input checked="" type="checkbox"/> U.S. Marine Corps <input checked="" type="checkbox"/> U.S. Navy <input checked="" type="checkbox"/> DCMA	01/30/2026	6/2/2026	Closed

2/15/2026	OIG Response for Restitution Qualifier Code QR in the 527D/527R	<input type="checkbox"/> DLA <input type="checkbox"/> U.S. Air Force <input type="checkbox"/> U.S. Army <input type="checkbox"/> U.S. Marine Corps <input type="checkbox"/> U.S. Navy <input type="checkbox"/> DCMA	10/01/2026		Open
4/2/2026	DEDSO will establish a Tiger Team with key personnel from all three IT systems to specifically address the strategy for handling existing PQDRs during the cutover to 842P.	<input type="checkbox"/> DLA <input type="checkbox"/> U.S. Air Force <input type="checkbox"/> U.S. Army <input type="checkbox"/> U.S. Marine Corps <input type="checkbox"/> U.S. Navy <input type="checkbox"/> DCMA	6/1/2026		Open
4/2/2026	Update Ch. 24 with new procedures for parent/child/repetitive PQDRs and their definitions.	<input type="checkbox"/> DLA <input type="checkbox"/> U.S. Air Force <input type="checkbox"/> U.S. Army <input type="checkbox"/> U.S. Marine Corps <input type="checkbox"/> U.S. Navy <input type="checkbox"/> DCMA	7/1/2026		Open
4/20/2026	Review Proposal to remove Rejection Codes 920-923	<input type="checkbox"/> DLA <input type="checkbox"/> U.S. Air Force <input type="checkbox"/> U.S. Army <input type="checkbox"/> U.S. Marine Corps <input type="checkbox"/> U.S. Navy <input type="checkbox"/> DCMA	7/1/2026		Open

IV. PDC/ADC Pipeline.

PDC/ADC #	Title	Status
ADC 1443C	Product Quality Deficiency Reporting Policy Migration Updates, Defense Logistics Manual 4000.25, Volume 2, Chapter 24	Approved 5/21/2026

V. Agenda Items.

1. ServiceNow Reminder

- Please continue to use the new DEDSO PQDR ServiceNow tile to request support, training, and to submit change requests and general questions.

2. Working Group Participation

- DEDSO informed the working group that future participation will be limited to only appointed members. This change in posture will provide for more active engagement by the PRC members to keep discussions focused on business owner priorities.
- During the meeting the Air Force raised concerns about how the change in posture could negatively impact the information technology community while they program towards DLMS compliance,

- DLA mentioned that there is already a recurring technical meeting that is being led by DLA Information Operations, which DEDSO acknowledged as the most appropriate venue to continue those types of discussions.
- AFSAC requested clarification on ILCO participation with DEDSO confirming that ILCOS are appointed members but would just not have voting authority until after full DLMS 842P implementation.

3. **OIG Audit Findings on Restitution**

- **(Updated 6/3/2026)** DEDSO informed the group that they are currently evaluating different options for capturing the repair/replace/restitution details to meet the OIG's recommendations. DEDSO will work a proposed solution via a DLMS PDC which will include both changes to the DLMS 527D and DLMS 527R transactions. Additionally, there will be some recommended changes to the current Credit Codes to provide better information on credit that was associated with restitution versus just the source of supply crediting funds back to the reporting entity.
- DEDSO expressed the need to have an offline discussion with DCMA and DLA Acquisition to consider any additional requirements that may affect contractual paperwork.
- DEDSO to send DCMA an email regarding the purpose of the discussion.
- DCMA asked if MRB considerations have been discussed and stated that this may be an overlap of that process.
- DEDSO requested support from DLA on who to include from the DLA HQ acquisition community, to which DLA assisted.
- **(Updated 5/13/2026)** To address the OIG findings regarding material restitution, we must ensure that all repaired or replacement items are linked to their original deficiency reports. When a contractor is found at fault via PQDR and agrees to provide restitution, the Inventory Control Point (ICP) must generate a "due in" transaction (DLMS 527D) using the "QR" qualifier code. This code carries the PQDR's Report Control Number (RCN), which identifies the material as restitution. By including this RCN in both the "due in" and the final "receipt" (DLMS 527R) transactions, we create a clear audit trail. This process provides the evidence needed to prove the contractor successfully replaced or repaired the material specifically to resolve the PQDR. Each Service to determine if their supply system can transmit the "QR" qualifier in the 527D/527R.

4. **Screening Point (SP) wants to request a major update, however during this time the exhibit has already been requested or shipped**

- **(Updated 6/3/2026)** DEDSO requested feedback on the previous proposal from the meeting held back in May to see if it resolves the issue discussed at the DLMS Summit.
- Air Force representation provided background on what they believed was the issue from a JDRS user perspective, specifically stating that Navy representatives would need to confirm any NAVAIR concerns.
- DEDSO closed the topic by commenting that any information that the new Action or Support Point would just be the current exhibit related details and that there should be no need for all of the historical data to be passed to the new processing point. However, DEDSO will be taking this back for a deeper internal review and will add this as a topic to the next working group meeting.

- **(Updated 5/13/2026)** If the SP is going to do a major update and the update will result in the Action Point (AP) being changed, how do we handle this situation, since the new AP wouldn't have any visibility of the exhibits, where there at and if they have been receipted.
 - Army Response: Action Point: record would have to be returned from the Support Point, so the Action Point reassigns it to the new Support Point. Screening Point will pay for the second destination shipment.
 - AF Response: This scenario further supports the Air Force's desire to have all PQDR transactions shared/transmitted across all PQDR Automated Information Systems. If this enterprise PQDR data sharing was occurring, if a new Action Point is assigned, regardless of their component AIS, they would have the entire history of the PQDR, including exhibit location and status.
 - DEDSO Proposal: Since the PRC decided that there are times when the originator sends PQDR exhibits without the request (13) and therefore an exhibit receipt (ER) can be processed without an exhibit request (13) then the process and Ch. 24 need to be updated.
 - Therefore, if the screening point (SCP) requests to do a major update if the exhibits have shipped and the originator has sent a (14) exhibit shipped or the action point (AP) or support point (SP) sends and exhibit receipt (ER), then the SCP cannot request to do a major update without communicating with the AP.
 - The SCP can communicate this via a general correspondence (CO) to the AP and then the AP can determine the next steps. If there has been no (14) exhibit shipped or the action point (AP) or support point (SP) has not processed an exhibit receipt (ER) then the SCP can process the retraction (03) to do the major update via a SU only after they have confirmed the originator has not shipped any exhibits. This can be accomplished via a general correspondence (CO).

5. Exhibit Shipped and Receipt Process

- **(Updated 6/3/2026)** DEDSO asked the working group for feedback on whether voting members were in favor of removing reject codes 920 – 923.
 - Air Force representation stated that they wanted to retain reject code 920 in order to document when exhibits are shipped prior to receiving a request. Additionally, they acknowledged they were supportive of redefining reject code 921 by distinguishing it as a exhibit tracer versus an actual reject code.
 - DEDSO expressed concerns about rejecting a transaction just because it was shipped prior to being requested. They also mentioned that supply actions and transactions take place outside of the most all PQDR systems. It was explained that if WebPQDR rejected the exhibit shipment transaction based on not receiving an exhibit request, that information would not be passed onto the Action or Support Points, causing major issues for DCMA personnel supporting vendor investigation because they would be completely unaware that an exhibit was enroute to a vendor regardless of whether they requested the materiel yet or not.
 - DEDSO, DCMA, DLA and Air Force discussed how these exhibit shipment violations could be captured or documented by using a general correspondence transaction sent by the Action or Support Point.
- DEDSO requested that all voting members consider the general correspondence methodology for capturing when exhibits are shipped prior to being requested in place of a reject code. Members were asked to provide updates at the next working group meeting as due out.
- **(Updated 5/13/2026)** During the discussion held on February 26, 2026, the group decided that there are going to be scenarios where the originator ships the exhibits without a request. Therefore, we

don't need to have a 13- Exhibit Request or 14- Exhibit Shipped first to be able to do a ER-Exhibit Receipt.

- Therefore, these rejections are invalid, and we need to remove them, so WebPQDR doesn't enforce them. Rejection Code 921 may be retained and updated with a different definition to clearly state it is an Exhibit Tracer provided prior to the exhibit.

920	Transaction rejected. Exhibit shipment information provided prior to exhibit request.
921	Transaction rejected. Exhibit status information provided prior to exhibit request.
922	Transaction rejected. Exhibit receipt information provided prior to exhibit request.
923	Transaction rejected. Exhibit receipt information received prior to exhibit shipped transaction.

6. DLM 4000.25, Volume 2, Chapter 24 Rewrite

- The Director, DEDSO has approved the PQDR chapter of the DLM 4000.25 to be revised using the mock DLM template that was briefed at the DLMS Summit back in April. DEDSO conducted a screenshare of the mock template that was shared at the summit as a refresher for the working group.

VI. ACTIVITIES AND NEWLETTER.

DEDSO monthly updates and activities for the DLMS Community can be found via the following link:
<https://www.dla.mil/Defense-Data-Standards/About-Us/>

VII. ADDITIONAL DEDSO PDQR GENERAL COMMUNICATION.

Do you have a question, hot topic, or an update related to **PDQR**; we encourage you to send us an email at DEDSO.PQDR@dla.mil.